hartmann™

Repair Service Request

Customer Name	Date
Email Address	Day Telephone
Return Address (Must be Street Address)	Evening Telephone
	Fax
City/State	Zip Code

Product Information

Type of product needing repair	Color	Size

Please describe the nature of the repair that you are requesting:

Please send your boxed Hartmann item to:

Hartmann
Attn: Repair Department
200 Hartmann Dr.
Lebanon, TN 37087
1.615.444.5000

To expedite your return, we recommend you send your case via an insured, traceable means such as UPS insured or Federal Express insured. If you have questions please contact customer service at 1.800.331.0613 or 1.615.444.5000.

Normal turnaround time is 4-6 weeks from the time you are contacted
by one of our representatives to discuss your pending repairs and a method of payment.
If all the requested repairs are covered by the warranty we will proceed without a phone call.

Please complete one form for each item being returned and place
the completed form inside each item.